



**Please be aware due to freezing temperatures that you may be experiencing higher than normal utility bills.**

Electrical use may be higher due to the extreme cold temperatures experienced this season. Keep in mind, for those who heat with electricity, the higher you have your thermostat set the harder your home heating equipment will work to keep your home warm during low temperature periods. Please follow the link below for winterization ideas for your home.

<https://energy.gov/energysaver/fall-and-winter-energy-saving-tips>

<http://www.ase.org/news/five-energy-efficiency-tips-help-you-stay-warm-and-save-bills-extreme-cold-weather>

Freezing temperatures also increase the risk of frozen and damaged water lines. This can affect not only the water mains maintained by the City of Dover but also service lines and household plumbing maintained by a private property owner. Broken water lines on the property owner's side of the water meter will register as usage on the meter and result in a high utility bill. To minimize these effects repairs to broken water lines should be made immediately. For more information on what you can do please see the following link:

<http://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/winter-storm/frozen-pipes>

**EXTREME LOW  
TEMPERATURES  
CAUSE:**

**HIGH UTILITY  
BILLS**

**for**

**Electric & Water**

**BUSTED PIPES**

**FROZEN PIPES**

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